

MIRROR IMAGE WIBBOB IWACE

The fitted bedroom specialist

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Thank you once again for placing your order with us. Please take time to read the following information prior to your installation and do not hesitate to contact us if you have any concerns.

To ensure the fitting causes the minimum disruption and proceeds as smoothly as possible, please follow these recommendations:

Please check that all of your requirements, including specific measurements (e.g. Televisions, games consoles, suite cases and storage boxes etc) and specifications are clearly detailed on the drawings. Your furniture drawing constitutes the contract and will be constructed as per the drawing.

- Please inform us if you are aware of any under floor heating or water pipes in the vicinity of installation.
- Large panels may be brought into the house so please clear the room as much as possible, including the bed if practical. Remove pictures, ornaments, light shades from walls and ceilings. Don't forget the stairway and hallway of the direct entry route to your room so our fitters have a clear access point. Please remove all ornaments and light fittings from the stairs and hallway too. We cannot be held responsible for any breakages.
- Do give us room to work: please clear as much of the room as possible, especially the area where the installation will occur.
- Dust is inevitable; we use drills and saws in the construction of your wardrobes. We always try to cut on dust sheets, what we miss we will vacuum after we have finished. What cannot be removed should be covered with extra dust sheets (please inform us if you would like us to bring extra dust sheets). If you have difficulty moving heavy objects, you can ask our fitters for help.
- Please consult us about the timing of any decoration before the installation.
- We request if possible that you remove or roll back your existing carpets in the area your furniture is to be fitted, although we understand at times this may not be possible. **We recommend this to ensure a precise and accurate fitting.** Mirror Image will not, cut or remove any existing carpeting or any other type of flooring. Should you wish to use any existing carpet to cover the sliding wardrobe floor it is your responsibility to do so. Mirror Image will not fit any carpet to the inside of the wardrobe. If you plan to install a new carpet or flooring this must be done after installation of furniture. We would recommend using an experienced carpet fitter. Please note it is not Mirror Image's responsibility to pay for the refitting of carpets.
- Please carry out all electrical and plumbing works before the installation of your furniture.
- For health and safety reasons, our Installation team must wear their footwear. We suggest you protect your floors by placing additional dust sheets between the front door and the room where the fitting will take place.
- Unless stated in your contract we will not remove or dispose of existing fitted or free standing furniture in the area of installation.
- **Please read our most recent terms and conditions which can be found on our website, [click here](#) to read them. Alternatively you can find a version on the reverse of the drawing contract. If you have any queries, please do not hesitate to contact us.**

Regards, Mirror Image Fitted Bedrooms.